

# Fast Retailing Global Partnership with the United Nations High Commissioner for Refugees (UNHCR)

Yukihiro Nitta
Director, CSR Department
Fast Retailing Co., Ltd.
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# Making the World a Better Place

We are enriching the lives of people around the world by changing the very essence of clothing. To remain a company that creates enduring value for the world, we will through sound management, grow with society and create a new global benchmark. At the heart of our to CSR efforts is our desire to make the world a better place.



# In 2001, we began recycling our fleece products.

In 2006, we expanded our recycling activities to encompass all products.

(In 2010, this was expanded to include products sold under the Group brand g.u.)



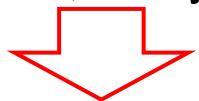
We are committed to producing clothing that offers new value, such as HEATTECH and Ultra Light Down. However, above and beyond this we also feel that we have an important obligation to see that after customers are through enjoying our products, that they are recycled. It was this in mind that we launched our Fleece Recycling Program in 2001. In 2006, we expanded the scope of this program to include all UNIQLO products, launching our All-Product Recycling Initiative. Under this program, we reuse and recycle UNIQLO products no longer needed by our customers with the aim of minimizing waste and maximizing the value resulting from each garment we sell.



### A Shift from Recycling to Reusing Clothing

Our initial intention was to recycle the clothing as fuel.

But it became clear that the majority of the clothing collected could still be worn. As a result, today...



- Approximately 80 to 90% of the clothing we collect is donated, primarily to camps for refugees and other displaced people.
- Over 9 million articles of clothing have been collected.
- Clothing donations have been made to 17 countries.

# Clothing Donations to Displaced Persons

These activities rely on the cooperation of many international organizations, NGOs and NPOs.

The UNHCR plays a central role, surveying and taking into account the local situation, resident needs religious and cultural considerations, as well as transporting the recycled clothing to sites.

### <u>United Nations High Commissioner for Refugees</u>

A UN organization established in 1950 to support refugees. Works to solve refugee problems and protects and support displaced persons. Headquartered in Geneva, Switzerland, the organization received the Nobel Peace Prize in 1954 and 1981.





### Lessons Learned through Refugee Support Efforts

These activities opened our eyes to the power of clothing, specifically in

the following four areas.

■ Protection from heat, cold and the elements, as well as promoting health and sanitation





■ Fostering human dignity





Empowering children with educational opportunities





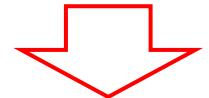
■ The joy of selecting and wearing clothing





# Lessons Learned through Refugee Support Efforts

- The need for not only offering support through material donations, but the importance of activities that will foster greater independence.
- There is a low level of interest in refugee issues.
- We need to help to communicate refugee issues to the world.



We have launched a Global Partnership with the UNHCR and bring a more comprehensive approach to activities to resolve refugee issues.

#### **Global Partnership**

Global partnerships with the UNHCR are forged under the the Global Partnership System and offer organizations with an exceptional understanding and commitment to the work of UNHCR, the opportunity of establishing a formalized, longer-term relationships.

Companies that have concluded global partnerships include Manpower, Microsoft, Nike, WPP and PricewaterhouseCoopers.



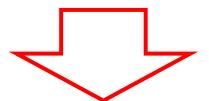
# 1. Expand the scope of clothing support

- UNIQLO will introduce its All-Product Recycling Initiative in markets with UNIQLO stores. South Korea will join the initiative starting in March.
- UNIQLO will select 10 countries in need each year to provide with ongoing clothing support.
- UNIQLO plans to offer support to Afghanistan,
   Sudan, Burundi, Congo and Pakistan in 2011.



# 2. Internships for refugees at UNIQLO stores

- UNIQLO will start an internship program for refugees in Japan to work at domestic stores beginning in June.
- After completing the internship, interns will be eligible to be hired as store staff members.



Objective: Offer refugees the opportunity to gain valuable experience in the workplace with an eye to facilitating greater independence.



# 3. Establish a UNHCR internship program

- Establishment of an internship program under which Fast Retailing employees work in the capacity of UNHCR employees.
- Returning interns will provide feedback to Fast Retailing based on their experience at the UNHCR to promote exchange between the two entities.
- There are plans to begin accepting applications within the company from June and begin the program in September.



### 4. Charity products

Since 2009, UNIQLO has been selling products under the UNIQLO x UNHCR T-shirt Project to coincide with World Refugee Day. The project will be continued in 2011.

#### UNIQLO x UNHCR Charity T-shirt Project

Specially designed T-shirts are sold featuring messages of celebrities who support UNHCR activities, the proceeds from which are donated.

#### Participants featured in 2010

Tadao Ando, Commons, Hiroko Ichihara, Rei Kikukawa, Yayoi Kusama, Kazumasa Oda, Zarny Shibuya, UNHCR Youth (in alphabetical order)



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