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## Overview of Year to August 2011 and Future Outlook

<u>Tadashi Yanai</u> Fast Retailing Co., Ltd. President, Chairman & CEO

My name is Tadashi Yanai and, as the President, Chairman and CEO of Fast Retailing, I would like to take a look back at our performance for fiscal 2011 (the year through the end of August 2011), while also looking ahead to fiscal 2012 (the year through the end of August 2012).

T RETAILING FY2	011	Bus	sines	s P	erfo	rma	nce	
	s: ¥820.	3bln	(+0.7%	5 y/y)	L	-	)	
2H rise Sales	e in bo s: ¥363	oth s .0bln	ales a (+5.6%	and i % y/y)	incom	e		
	s: ¥965	.0bln	(+17.6	% у/у	()		-	
Oper	ating ir	ICOM	e: ¥13	5.5blı	n <b>(+16</b> .4	l% y/	<b>y)</b> Billions	of yen
Oper	ating ir	icom	e: ¥13		n (+16.4	l% y/	<b>y)</b> Billions FY to Augus	-
Oper	1H(Actual)	y/y		ıst 2011	n (+16.4	<b>₩ y</b> /	Billions	-
Oper Sales			FY to Augu 2H(Actual)	i <mark>st 2011</mark> y∕y	FY(Actual)		FY to Augus FY(Estimate)	t 2012
	1H(Actual)	y/y	FY to Augu 2H(Actual) 363.0	ıst 2011 y∕y +5.6%	FY(Actual) 820.3	y/y +0.7%	FY to Augus FY(Estimate) 965.0	st 2012 y/y
Sales	1H(Actual) 457.3	y/y -2.9% -17.8%	FY to Augu 2H(Actual) 363.0 34.3	ist 2011 y/y +5.6% +5.6%	FY(Actual) 820.3 116.3	y/y +0.7%	FY to Augus FY(Estimate) 965.0 135.5	st 2012 y/y +17.6%

In the year to end August 2011, consolidated sales increased 0.7% year on year to ¥820.3bln, while operating income contracted 12.1% year on year to ¥116.3bln.

However, note that we did achieve gains in both sales and income in the second half of the business year from March to August 2011. In that second half, sales increased 5.6% year on year to  $\pm$ 363.0bln and operating income also rose by 5.6% to  $\pm$ 34.3bln.

In addition, we are predicting further gains in both sales and income in the fiscal year ending August 2012 with sales estimated to rise 17.6% year on year to  $\pm$ 965.0bln and operating income to jump 16.4% to  $\pm$ 135.5bln.

FAST RETAILING Review – Year to August 2011
1H (September 2010 – February 2011)
<ul> <li>UNIQLO: Strong sales of HEATTECH, Ultra Light Down</li> <li>UNIQLO: Shortages of some core products</li> </ul>
•UNIQLO Intl: Successful openings in two new countries/regions (Taiwan and Malaysia)
2H (March – August 2011)
<ul> <li>UNIQLO: Sales of functional innerwear including Silky Dry and Sarafine (Dry Luxe) doubled</li> </ul>
<ul> <li>UNIQLO Intl: Preparations to open multiple new stores in China, Taiwan, South Korea and ASEAN nations underway</li> </ul>
<ul> <li>Theory: Large income gains in Japan and U.S.</li> </ul>
•g.u.: Brand recognition improves dramatically

Next, I would like to continue reviewing our actual performance in fiscal 2011.

At UNIQLO, HEATTECH and Ultra Light Down garments generated strong sales in the first six months from September 2010 to February 2011. However, sales dipped from the middle of the season as shortages began to emerge in some core products. At UNIQLO International, new store openings in two new regions (Taiwan and Malaysia) proved a success.

In the second half of the business year from March through August 2011, sales of functional innerwear, including Silky Dry and Sarafine (Dry Luxe) doubled compared to the previous year. As for international operations, preparations to open multiple new stores in China, Taiwan, South Korea and ASEAN nations are underway. Elsewhere, our Theory label generated strong gains in profit both the US and Japan, and our low-priced g.u. casualwear experienced a significant increase in brand recognition.

Outlook – Year to August 2012

## **UNIQLO** Operations

AST RETAILING

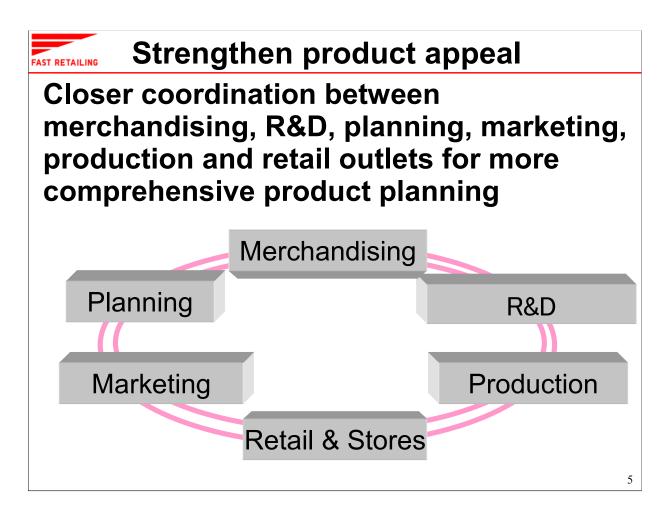
Strengthen product appeal and increase production locations Shift focus of growth to outside Japan Significantly expand operations in Asian markets Renew strategy for the Japanese market Begin full-fledged expansion of US operations Change organizational structure of operations in Europe Establish a global HQ and regional HQs Increase communications globally

## **Development of Global Brands**

### New stage of development for g.u.

I would now like to talk about the outlook for fiscal 2012, or the year to end August 2012.

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First, I would like to talk about our plans to strengthen the appeal of UNIQLO products.

We will look to do this by further improving coordination between merchandising, R&D, planning, marketing, production, sales operations and stores.

As we globalize our operations, we will be producing items in several countries, which will then be sold around the world. As we do so, we will be making sure that all products and systems are globally unified in the true spirit of Global One and ZEN-IN KEIEI (everyone with a business owner's mindset).



Next, I would like to redefine the essence of UNIQLO clothing. Like the FR WAY and the management principles, the "Essence of UNIQLO" both defines our clothing, while also serving as the ultimate aim for our entire business management.

The Essence of UNIQLO:

UNIQLO is the elements of style in that they are highly finished parts that facilitate an overall look.

UNIQLO is a toolbox for living to help individuals create their own lifestyles.

UNIQLO is clothes that suit your values, not the creator's.

UNIQLO is how the future dresses because it continually progresses and transforms clothing concepts and the clothing industry.

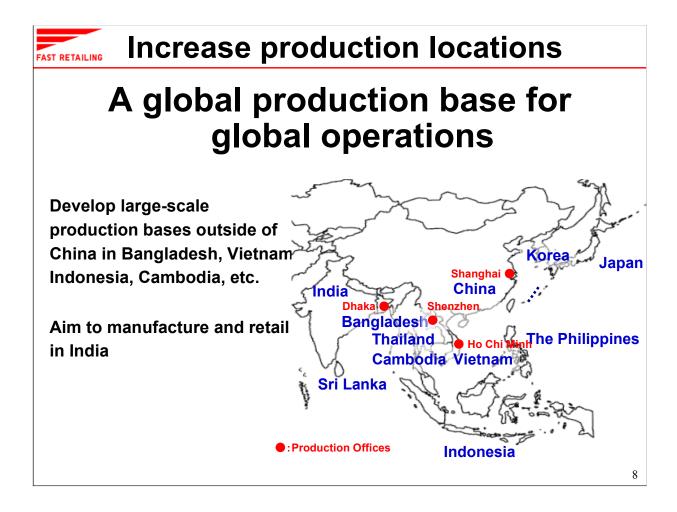
UNIQLO is beauty in hyperpracticality achieved by creating ultra rational clothes designed to look good.

UNIQLO is made for all.

This "UNIQLO: Made for All" motto will be shared by all employees and will be communicated to people around the world.



As the first step toward achieving this ultimate in clothing, the UNIQLO Innovation Project has been launched. This new line couples revolutionary functionality with universal designs to create clothes for the future. Moving forward, we hope to collaborate with designers, both in and outside Japan, to keep bringing innovation to people around the world through the UNIQLO Innovation Project.



Looking next at our plans to increase production locations. We are currently in the process of opening branch offices in countries such as Bangladesh, Vietnam, Indonesia and Cambodia as part of our move to develop an extensive production base outside of China.

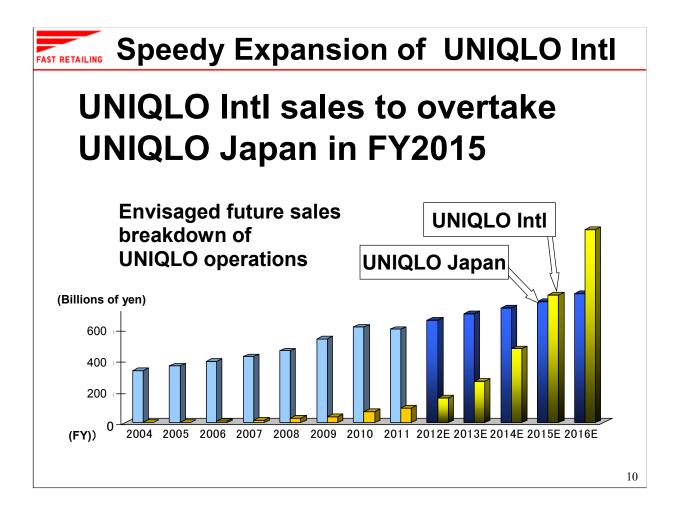


Moving forward, UNIQLO operations will be undergoing great expansion outside Japan. As part of this move, we plan to open 200 to 300 new stores and train 1,500 new store managers each year.

By becoming the top brand in Asia, we will pave the way to becoming the world's leading brand. In order to do so, our marketing and PR activities will become increasingly global in nature.

At the same time, we will be renewing our strategy in Japan and will be opening more large-scale stores, in addition to building flagship stores in major Japanese cities.

We will work to achieve our goal for 2020 of ¥5 trillion in sales and ¥1 trillion in ordinary income.



We currently believe that sales of UNIQLO International will overtake that of UNIQLO Japan in fiscal 2015.



In order to achieve the sales shown on the previous slide, we will be opening numerous stores around the world. Ideally, we would like to open between 200 and 300 new stores annually.

A general idea of new store numbers for each region are shown in this slide.

For fiscal 2012, we have announced a target for a net increase of 107 new stores, but we will be opening as many new stores as we can, possibly even beyond that target.



As part of our expansion in Asia, global flagship stores will open this fall in Seoul and Taipei. The flagship store in Taipei, which opened on Sept. 23, is performing extremely well. Sales at new stores following this Taipei opening have also been steady.

In Thailand, the new store opening generated unprecedented numbers in terms of sales and customer numbers, and has kept up momentum since the initial opening.

AST RETAILING Significantly expand operations in Asia

#### The Asian region from China to India currently holds the greatest potential for growth in the world

Sales targets by region:

China & Hong Kong, Taiwan¥1 trillionOther parts of Asia (excluding Japan)¥1 trillion

Deliver strong profitability with operating profit margin of at least 15%

Secure human resources from this area to run operations worldwide

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Staying on the topic of significant expansion in Asian markets, we believe Asia, spanning China to India, holds the greatest growth potential in the world.

Our ultimate target is to achieve sales of ¥1 trillion in Greater China and ¥1 trillion from other parts of Asia (excluding Japan).

In addition, we are determined to realize high profitability from that region with an operating profit margin of 15% or more.

At the same time, we hope to secure effective human resources from this area to run operations around the world.



We believe that ASEAN nations and the Oceania area also harbor similar market potential to China.

As we announced today, we are looking to open our first store in The Philippines in spring 2012 through a joint venture with SM Retail.

We are also preparing to establish a regional HQ in Singapore to facilitate expansion of operations into ASEAN nations.

Going forward, we will be considering store openings in Vietnam, Indonesia, India, Australia and New Zealand.

#### **FAST RETAIL** Renew strategy for the Japanese market

## Open new global flagship stores in Ginza in spring 2012 and Shinjuku in fall 2012

Ginza Global Flagship

1F-12F, Ginza Komatsu Bldg Sales floor approx. 5,000 sq. meters

#### Shinjuku Global Flagship

1F-3F, Shinjuku Mitsukoshi Alcott Bldg Sales floor approx. 4,100 sq. meters Launch planned fall 2012

Launch planned March 2012

#### Consider opening global flagship stores in key Tokyo locations including Shibuya, Harajuku, Ueno, Ikebukuro

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While expanding operations in Asia, we will also be looking to renew our strategy in the Japanese market.

We will open global flagship stores in Ginza and Shinjuku in spring 2012 and fall 2012 respectively. These stores will be unlike any other store that we have ever opened in Japan and will rival the new global flagship store located on Fifth Avenue of New York in terms of design.

Moving forward, we will also be looking to open global flagship stores in key shopping districts in Tokyo like Shibuya, Harajuku, Ueno and Ikebukuro. At the same time, we are also planning to open mega stores with shop floors in excess of 3,300 square meters in major cities throughout Japan.

#### FAST RETAILING Full-fledged expansion of US operations

# Biggest showcase in the world in New York

New York Fifth Avenue global flagship (4,600 sqm) opens Oct. 14, New York 34<sup>th</sup> Street mega store (4,300 sqm) opens Oct. 21

### **Full-fledged expansion in the US**

Plans to open stores in major U.S. cities including central and suburban New York, Los Angeles, San Francisco, Chicago

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As part of our plans to significantly expand our operations in the United States, the New York Fifth Avenue Store will open on Oct. 14 as the biggest showcase of our brand in the world. The opening of the mega store on 34th Street will follow a week later on Oct. 21.

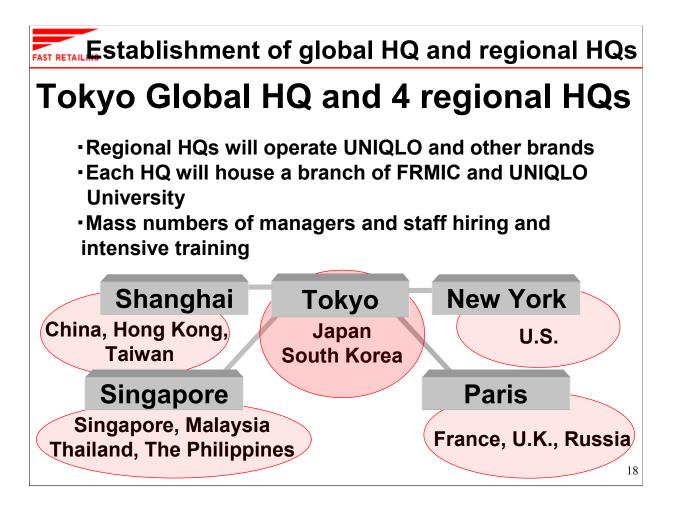
After these store openings, we will begin our full-fledged expansion within New York and its outskirts, along with the introduction of stores in other major cities including Los Angeles, San Francisco and Chicago.

FAST RETAILING Changes to operations in Europe
Merging of management for the UK and France
UK Operation:
<ul> <li>Rebuilding of stores in London, primarily renewals into large-scale stores</li> </ul>
<ul> <li>New Westfield Stratford City Store opened next to the London Olympic Park</li> </ul>
<ul> <li>Regent Street Store reopening with increased store space (760⇒1,300 sq. meters reopens Oct. 13)</li> </ul>
France operation:
<ul> <li>Full-fledged large-scale store development in Paris</li> </ul>
<ul> <li>La Defense store reopening with increase store space (200⇒1,500 sq. meters reopens Oct. 27)</li> </ul>
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Moving on to operations in Europe, we are planning to manage operations in the UK and France under one management in Paris.

In the UK, we will focus development on large-scale stores mainly in central London and create an even larger flagship store in the city. As part of that strategy, we opened a new store in Westfield Stratford City adjacent to the London Olympic Park. So far the store has proven a great success. We are also planning to open an even bigger store on London's Regent Street by expanding the current store space to 1,320 square meters.

In France, we will also be pressing ahead with the development of large-scale stores in Paris. As part of that development, we will expand the La Defense Store to 1,580 square meters. The new, refurbished store is scheduled to open on Oct. 27, 2011.



As the business expands, we will establish a global HQ in Tokyo along with regional HQs in Shanghai, Singapore, New York and Paris.

We plan to install a branch of FRMIC (FR Management and Innovation Center) and UNIQLO University in each of the new regional HQs in order to accelerate the training of the mass number of new employees, including business managers, that will be hired.



We will be enhancing our marketing and PR to communicate our company message globally. While we will continue to communicate the strengths of UNIQLO products, we will also be promoting our corporate stance. We will conduct branding through all our corporate activities in order to gain long-term support from our customers.

#### **Global Brands**

Management of affordable luxury labels Theory, Comptoir des Cotonniers, Princesse tam.tam will be merged to create synergy among brands in each region

Theory: Target sales of ¥100bln Full-fledged expansion into Europe & Asia

#### Comptoir des Cotonniers, Princesse tam.tam: Create a foundation for expanding operations across Europe, with a focus on France

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Next, I would like to talk about the expansion of our Global Brands business category. We will merge the management of Theory, Comptoir des Cotonniers and Princesse tam.tam within a single framework, thus enabling individual brands to benefit from the synergies generated by building an integrated presence in each region.

For the Theory operation, we want to expand the brand extensively in Europe and Asia in order to achieve our sales goal of ¥100bln.

For Comptoir des Cotonniers and Princesse tam.tam, we will be prioritizing the creation of a foundation to expand operations across Europe, with a focus on France.

FAST RETAILING New stage of development for g.u.	
Flagship stores propel g.u. into a new stage of growth.	
•g.u. Ginza flagship store to open on site of current UNIQLO Ginza Store in Spring 2012 Previously opened flagship stores: Shinsaibashi (Oct. 2010) Ikebukuro Station East Exit (April 2011)	
<ul> <li>Sales target: To top ¥50bln in FY 2012</li> <li>Flagship stores and TV ads to dramatically improve brand recognition</li> <li>Continue to offer stylish fashion at low prices</li> </ul>	
<ul> <li>Aim to open 50 stores per year</li> <li>Look to expand overseas in near future</li> </ul>	21

Regarding our low-priced g.u. casualwear brand, we plan to open a new g.u. flagship store on the site of the current UNIQLO Ginza Store in spring 2012.

Along with TV commercials, we expect the new g.u. Ginza flagship store to boost visibility of the g.u. brand even more than the previously opened flagship stores in Shinshaibashi and Ikebukuro Station East Exit.

We are looking for sales to top ¥50.0bln in the year ending August 2012.

We also need to further strengthen the elements that differentiate the g.u. brand from the mainstay UNIQLO operation by offering fashionable clothing at extremely low prices.

Going forward, we will continue opening new g.u. stores at a pace of approximately 50 new stores per year and are thinking about expanding the g.u. brand in countries outside of Japan in the near future.



Corporate social responsibility is certain to become increasingly important as we seek to further develop our global operations. In order to succeed globally and become a true global brand, we need to carry out CSR initiatives alongside our business operations.

Ideally, we need to become a company that is genuinely needed by the world.

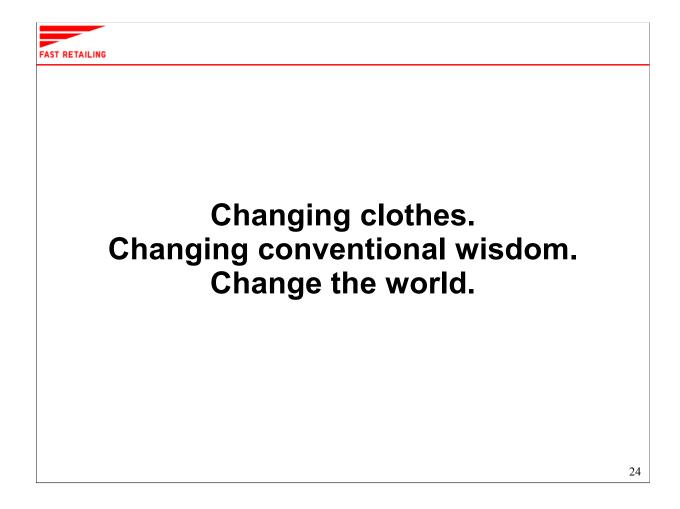
Unless we can clearly demonstrate the company's intentions and essence, including the goals and contributions the company plans to make, we cannot evolve into a true global brand.



UNIQLO is a new kind of Japanese company that enables people all over the world to experience the joy, happiness and satisfaction of wearing truly great clothing.

The UNIQLO brand message is...

"UNIQLO is a new kind of Japanese company that creates truly great clothing to enable people all over the world to experience the joy, happiness and satisfaction of wearing such great clothing."



Finally, I would like to close with the UNIQLO corporate statement which will continue to govern our business along with the previous brand message: "Changing clothes. Changing conventional wisdom. Change the world."

That completes my presentation. Thank you very much.