

Incorporating a CSR perspective into all operations

Highlights of UNIQLO CSR Activities

To make the world a better place, the FAST RETAILING Group strives to interact with every stakeholder face to face and incorporates a CSR perspective into all operations, from product planning and sales to disposal.

Truly valuable clothing for every customer

We possess the means and the ability to develop products that accurately reflect what our customers want and that are safe.



Gathering information from around the world

We identify and examine world fashion trends centered around fashion hubs such as Tokyo, New York, Paris and Milan and receive nearly a hundred thousand comments each year from customers. All the information we gather is incorporated into product planning.

Planning

UNIQLO's Takumi Team serves as the backbone for creating safe, high quality products



Expert takumi*, each with over thirty years of experience in the Japanese textile industry, offer guidance at production sites to oversee safety management systems and ensure the highest standards in all aspects of product quality.

*Term used in Japan for "artisans" or "craftspeople."

Production

CSR Statement Making the world a better place

Ongoing efforts to reduce environmental impact and protect the environment

Supporting the daily lives and self-reliance of people in refugee camps through the All-Product Recycling Initiative

UNIQLO stores collect used products from customers in March and September each year and deliver them to refugee camps.



UNIQLO engages in activities that are well suited to its specific business.



Disposal

Respecting every employee and encouraging personal growth

Various types of people are employed at UNIQLO around the world, each exhibiting distinct abilities in their jobs.

Seeking to employ at least one person with disabilities at each store



We have promoted employment of people with disabilities since 2001 at UNIQLO stores and have exceeded the legal quota in Japan for employment of disabled persons.



Sales

Responding to diverse career development and work styles

Regional Regular Employees are not required to relocate and are consequently a core resource for creating stores that are embraced by local communities.

Nurturing high ethical standards and thorough compliance

In addition to complying with laws and striving to act as a fair company, we also expect employee conduct to reflect the highest ethical standards.

Introducing the Code of Conduct (CoC) for all Group employees

We are raising awareness about compliance through a concerted group-wide initiative.

Growing together with local communities

We undertake social contribution activities rooted in the local communities to continue serving as a company that is trustworthy and needed by society.

Bringing smiles and greenery to Teshima Island

Supporting the Setouchi Olive Foundation, we are involved in volunteer tree planting activities on Teshima Island in the Seto Inland Sea in Japan and promote an environmental education program offering first-hand experience.



Distribution

Solid partnerships with business partners

We believe that improving the working environment at production sites is essential.

Monitoring working conditions at factories



In concerted effort with partner factories, working conditions are monitored on a regular basis by third-party organizations, providing assurance that production is being carried out in a sound working environment.

Dedicated warehouse stores packaging materials and store fixtures for recycling

We maintain a system in which cardboard boxes and packaging materials used in distribution are recycled and fixtures from closed and refurbished stores are reused in stores that need them.

